# Conducting a Follow Up in PRISM

**January 11, 2007** 



## Follow Up Review – Learning Objectives

At the end of this session you will be able to:

- Locate a Follow Up Review in PRISM 2007 Web
- Locate a Follow Up Review in PRISM 2007 Stand Alone
- Navigate through the Standards and Findings tabs in PRISM 2007 during a Follow Up Review
- Locate findings for a Follow Up Review using PRISM 2007 software
- Enter new findings during a Follow Up Review



#### **Differences Between ANCs and PANCs**

#### **ANC**

#### Area of Noncompliance

- Determinations from a previous review now being followed up upon during a Follow Up Review
- Exists prior to the review

#### **PANC**

Preliminary Area of Noncompliance

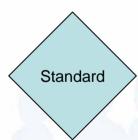
- Preliminary
   <u>conclusion</u> about noncompliance
- Discovered during a review



## Follow Ups Vs Other Reviews

#### Follow Up Review

Finding

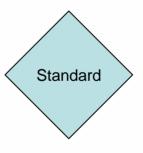


During a Follow Up
Review, the reviewer
works from the finding
back to the standard.
The finding already
exists based on a
previous review.
Compliance Questions
are answered only if
there is a new finding.



#### Other Reviews





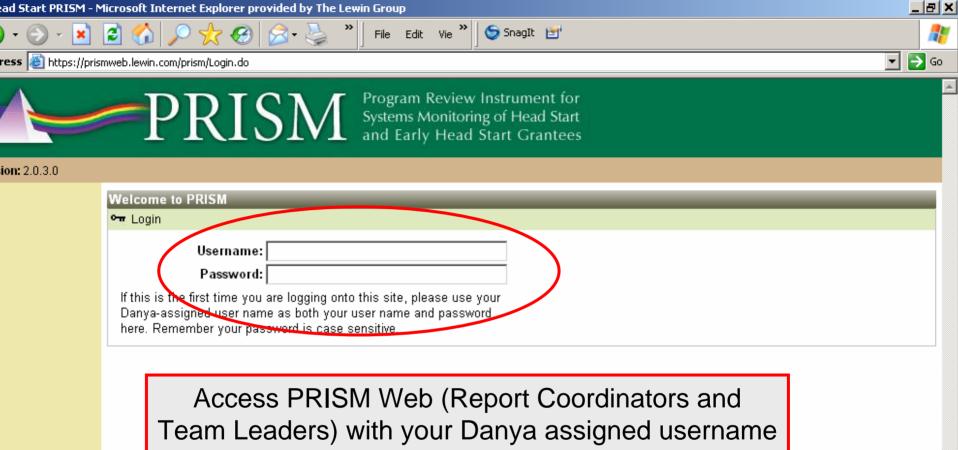
Finding

During a Review, (other than a Follow Up) a reviewer, guided by the compliance question, creates a finding that is associated with a standard. The finding comes after the standard. The Compliance question is also answered during a follow up review when a reviewer needs to create a new finding.

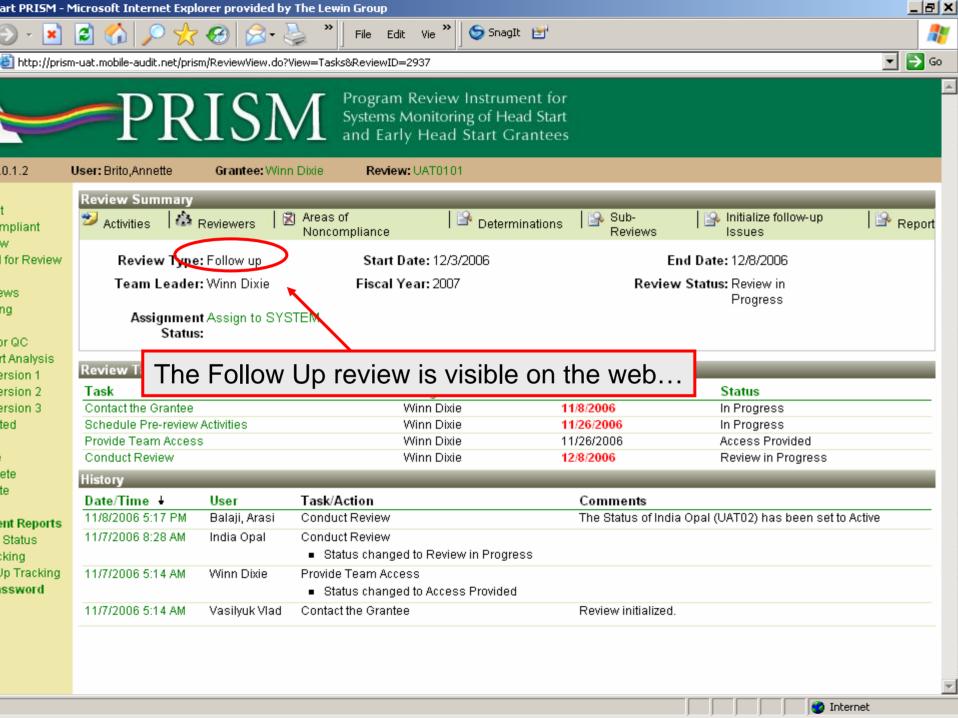


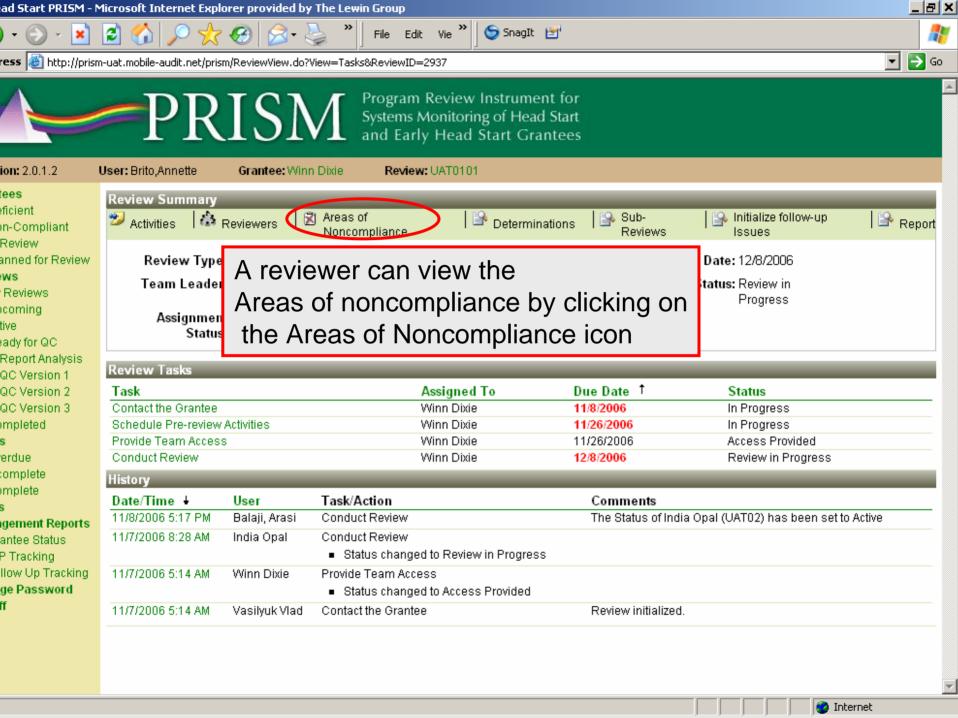
## Locating a Follow Up Review on the Web





and password.







Review Summary

Program Review Instrument for Systems Monitoring of Head Start and Early Head Start Grantees

Version: 2.0.1.2

User: Brito, Annette

Grantee: Winn Dixie

Review: UAT0101

Grantees

Deficient Non-Compliant

In Review

Planned for Review

Reviews

My Reviews

Upcoming

Active

Ready for QC In Report Analysis

In QC Version 1

In QC Version 2

In QC Version 3

Completed

Tasks

Overdue

Incomplete

Complete

Users

**Management Reports** 

Grantee Status

QIP Tracking

Follow Up Tracking

Change Password

Logoff

🛮 Tasks	🥦 Activities	🦓 Reviewers

Review Type: Follow up

Team Leader: Winn Dixie

Assignment Assign to SYSTEM

Status:

Start Date: 12/3/2006

Determinations

Fiscal Year: 2007

Sub-Reviews

End Date: 12/8/2006

🥯 Initialize follow-up Issues

Review Status: Review in

Progress

# Preliminary Areas of Noncompliance

Report

Area of I	40HCOH	рнапсе
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of Noncomplian

Content Area	# Areas of Nor	compliance
Safe Environments	1	
Nutritional Services	0	
Disabilities Services	0	۸ ۳۵
Transportation Services	0	Are
Mental Health Services	0	cite
Health Services	3	Cito
Family and Community Services	0	r
Education and Early Childhood Services	0	la a :
Program Design and Management	2	pei
Fiscal Management	0	
Standards Not Associated with the Protocol	3	

Areas of Noncompliance cited during the previous review that are now being followed upon are visible on the web

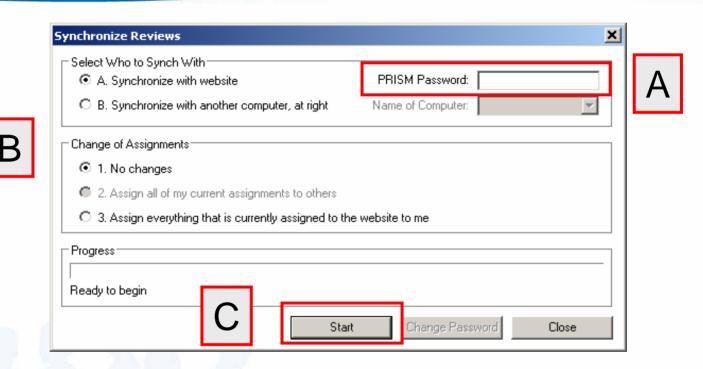


Navigating through the Standards and Findings tabs in PRISM 2007 during a Follow Up Review





Access the Follow Up Review in PRSIM 2007 as you would access any other review with your Danya assigned username and password



#### **Synchronization requires:**

- A. Enter PRISM password
- B. Synchronize with the Web to receive your review(s)
- C.Select start to begin the synchronization process



Review ID







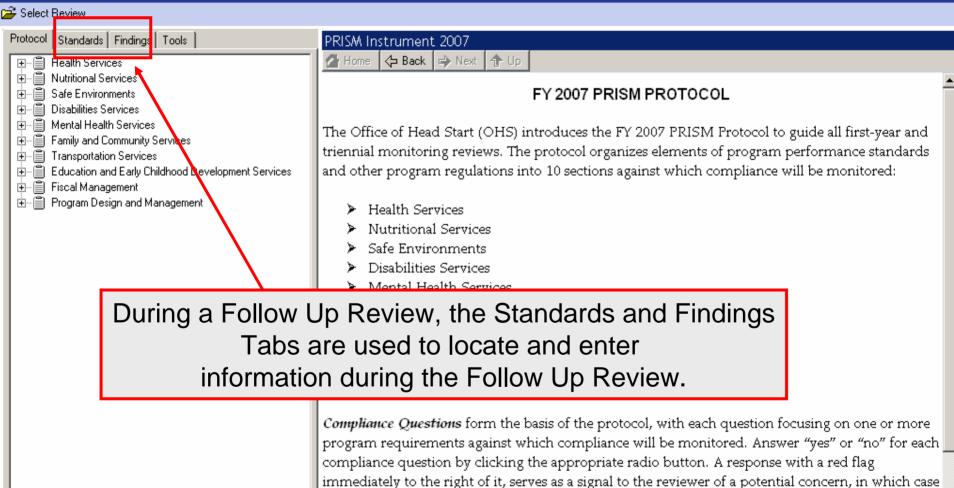
Sample Training Review (Local Use Only)

Confirm the Follow Up Review ID
Double Left Click or highlight and select 'open review'
to open the review



## PRISM Syst

Program Review Instrument for Systems Monitoring of Head Start and Early Head Start Grantees



Guidance prompts facilitate the monitoring process for each Compliance Question. Review teams must respond to Compliance Questions using the prompts, which outline the minimum "ground to cover" in addressing questions effectively. These *Ground to Cover* prompts indicate the people to interview questions to ask, information to retrieve from documents, and observations to make in

Content Version 290 2.0.1.1 sample.user

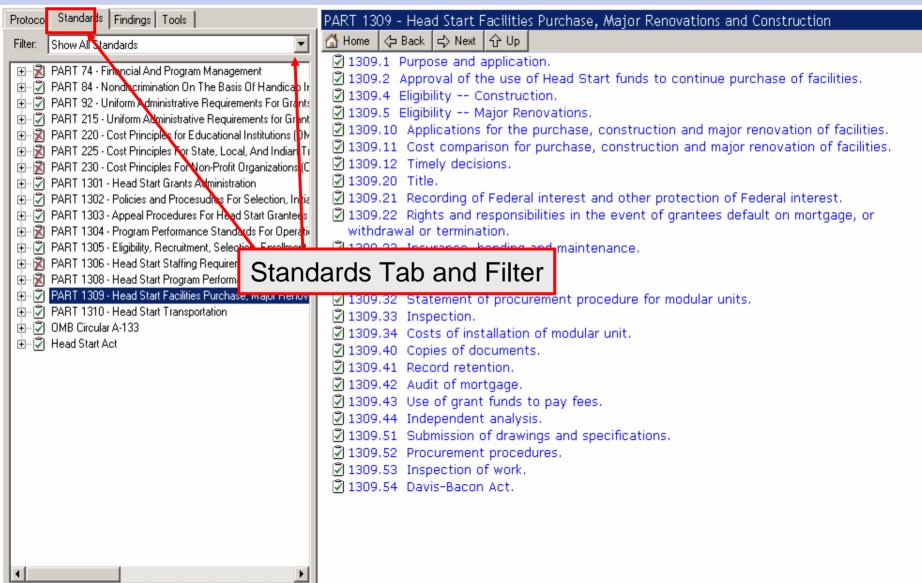
additional follow-up is needed.





Program Review Instrument for and Early Head Start Grantees

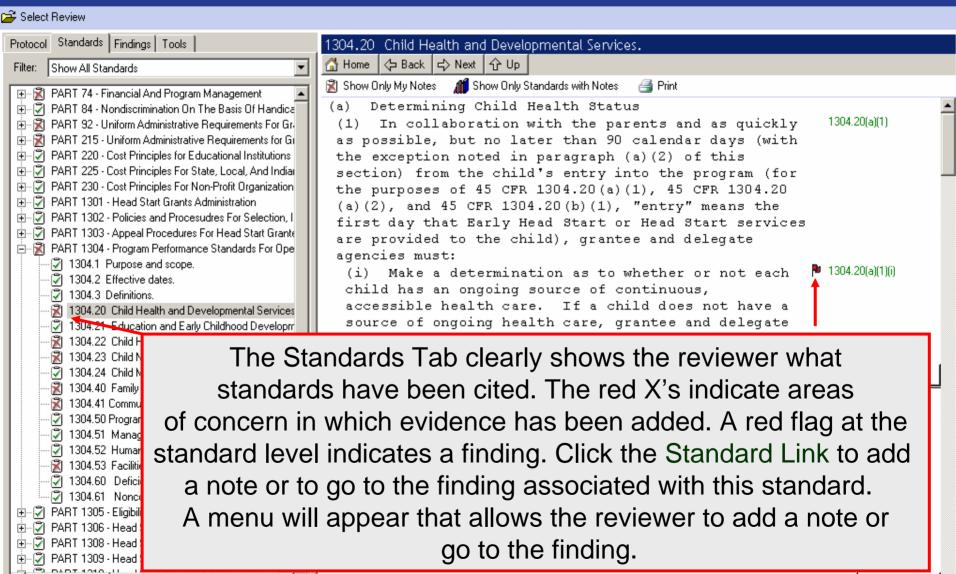






## PRISM

Program Review Instrument for Systems Monitoring of Head Start and Early Head Start Grantees

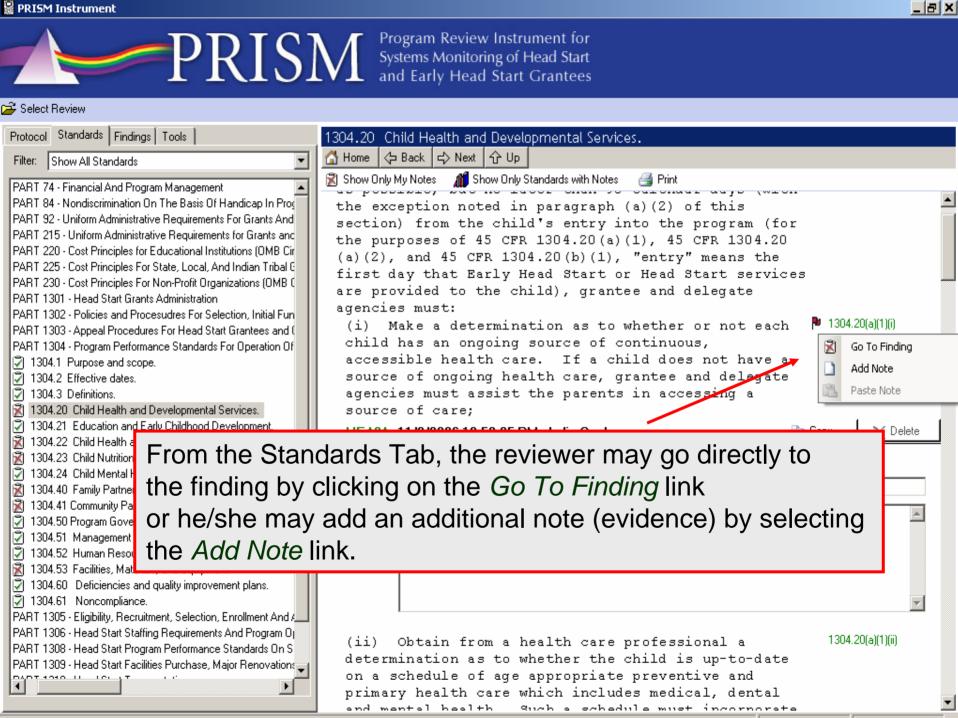


HEA2A 11/8/2006 12:52:05 PM - India Opal

Ready

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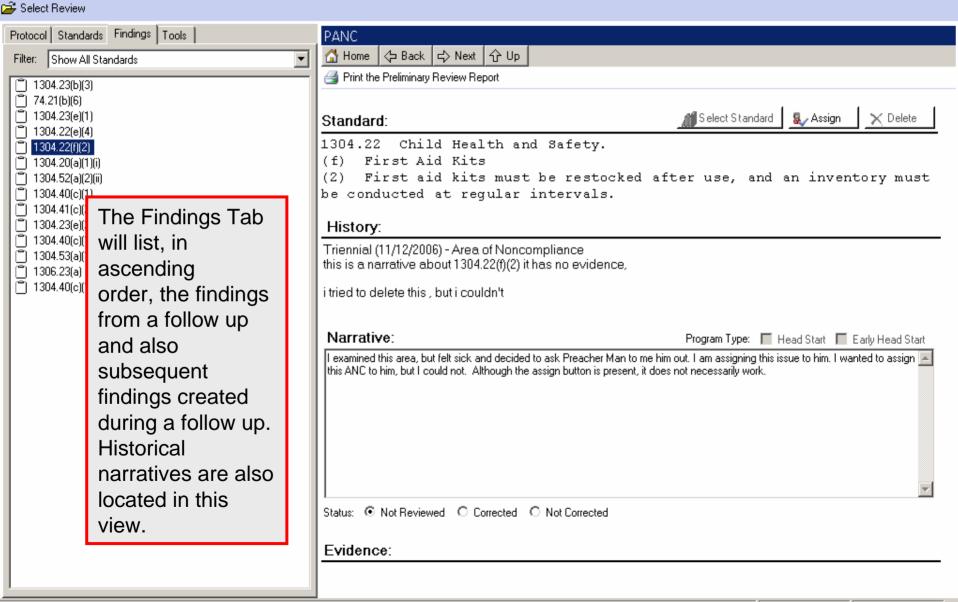
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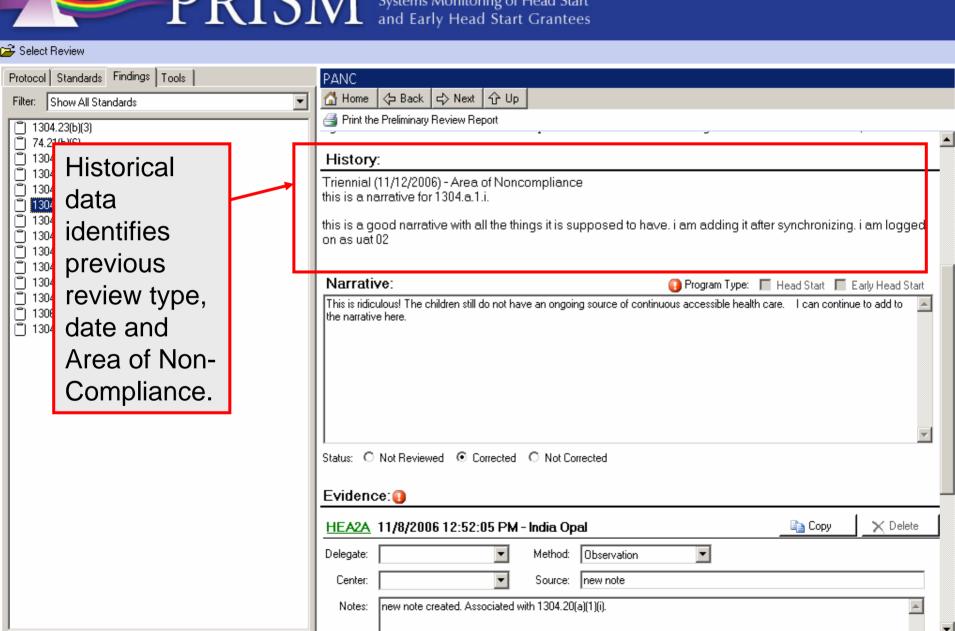
Program Review Instrument for



## **History**

- The History field will contain historical data from the previous review.
- The previous review type and review date are clearly visible in this field.
- The reviewer can view this field, however, historical data cannot be edited.





2.0.1.1

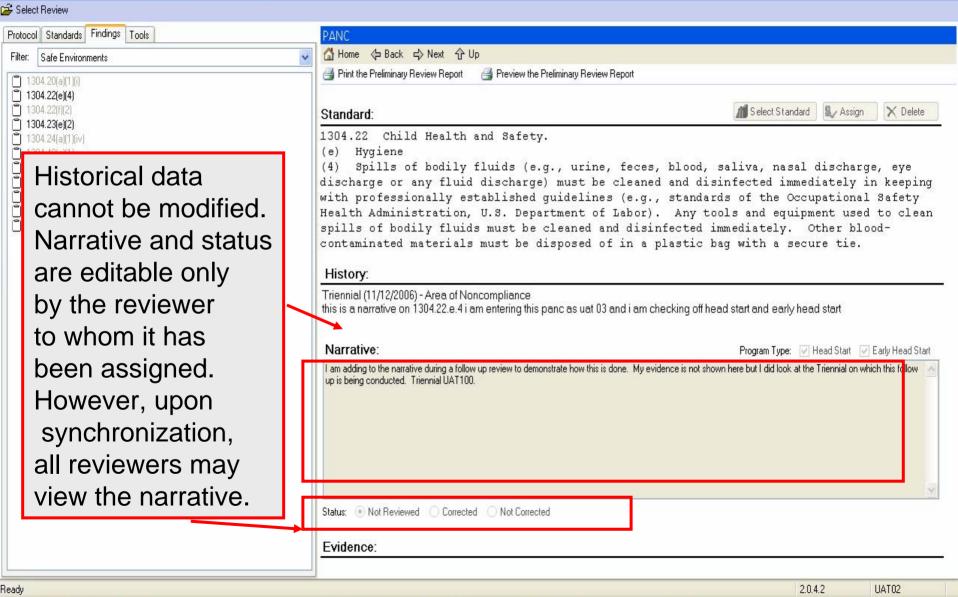
IUAT02



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🦊 start

Program Review Instrument for Systems Monitoring of Head Start and Early Head Start Grantees



Head Start PRISM - M...

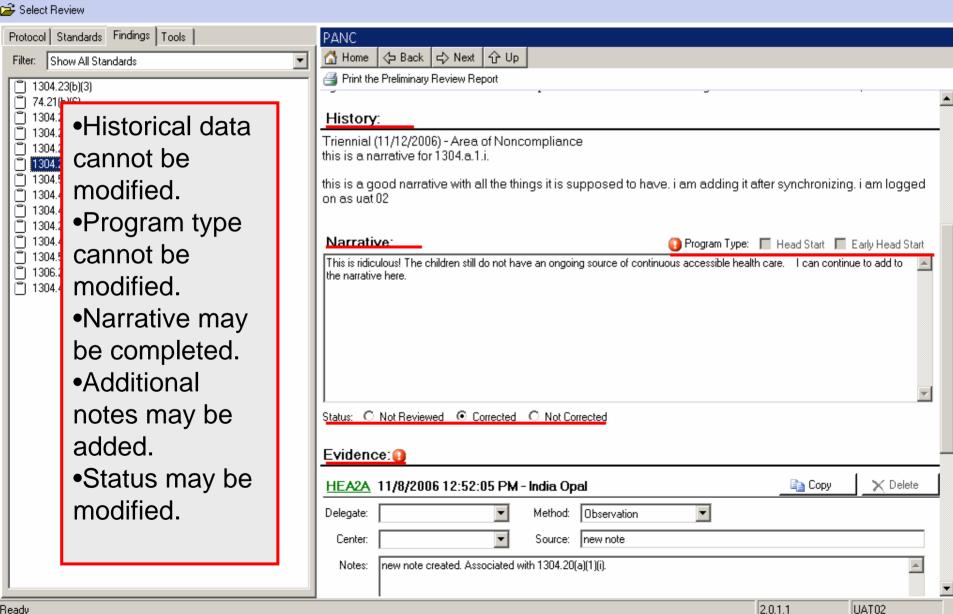
PRISM Instrument

screenshots.doc - Mic..





Program Review Instrument for



# Locating Findings for a Follow Up Review using PRISM 2007 software



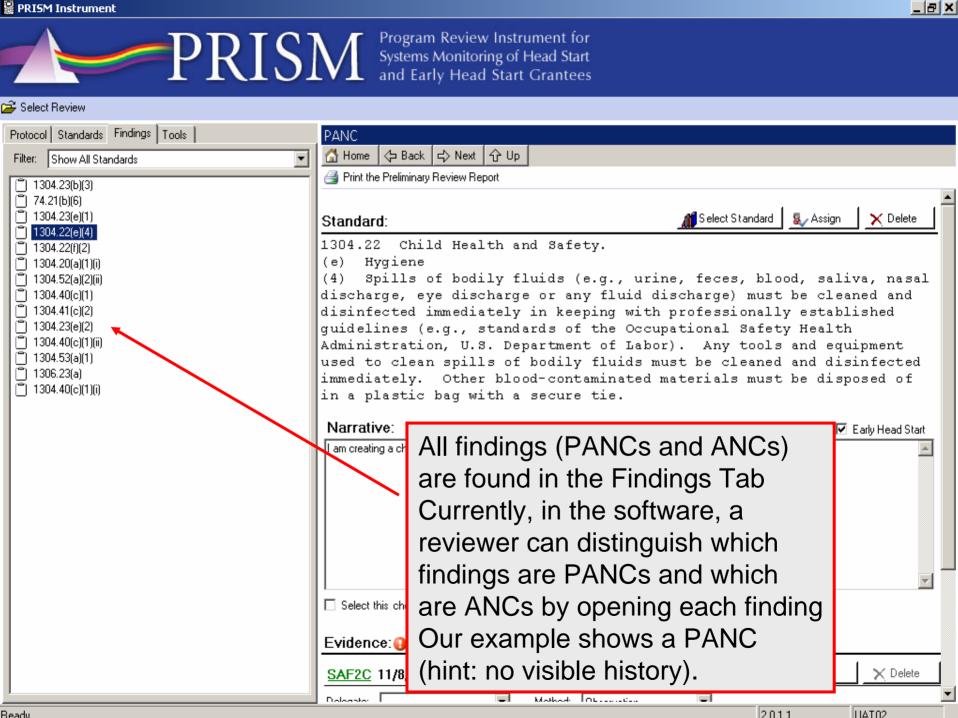
## PRISM 2007 Stand Alone: Follow Up

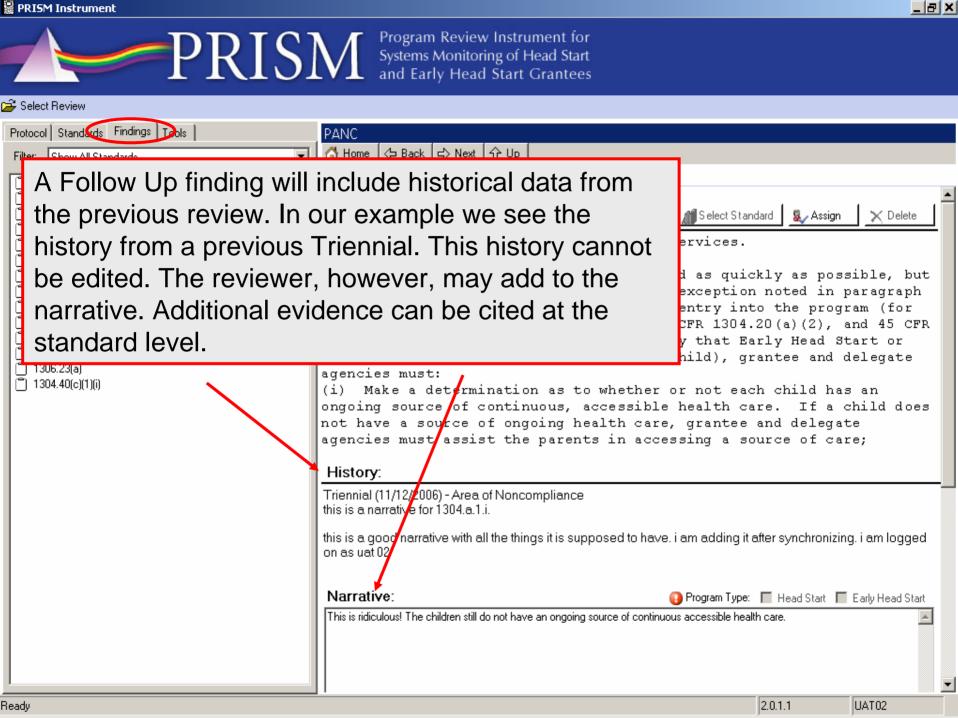
- All reviews, including Follow Ups are conducted in PRISM 2007.
- The Follow Up review relies on PRISM 2007 to display the previous review's findings (areas of noncompliance).
- All previously identified findings (ANCs) are found under the Findings tab.
- Historical narratives from previous review(s) will also appear under the Findings tab.

## PRISM 2007 Stand Alone: Follow Up

- Follow Up review team members are required to enter narrative and evidence to substantiate their team's decision that a finding has or has not been corrected.
- To create a new finding a reviewer must answer the compliance questions, enter notes (evidence) and create new findings through the standards tab.
- Old evidence and notes from previous review(s) will not appear under the Findings tab.

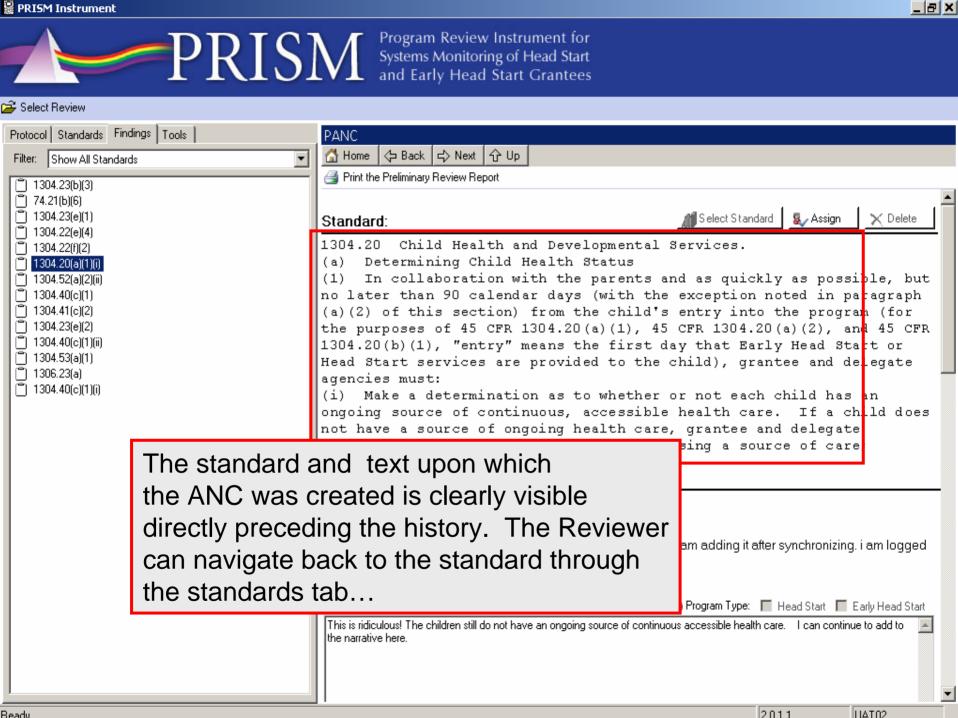






viewable in the Findings tab. Remember, the RC must have assigned the narrative to a reviewer prior to the follow up or lence: 😱 during so that the reviewer can make ate: editions to the narrative. hter:

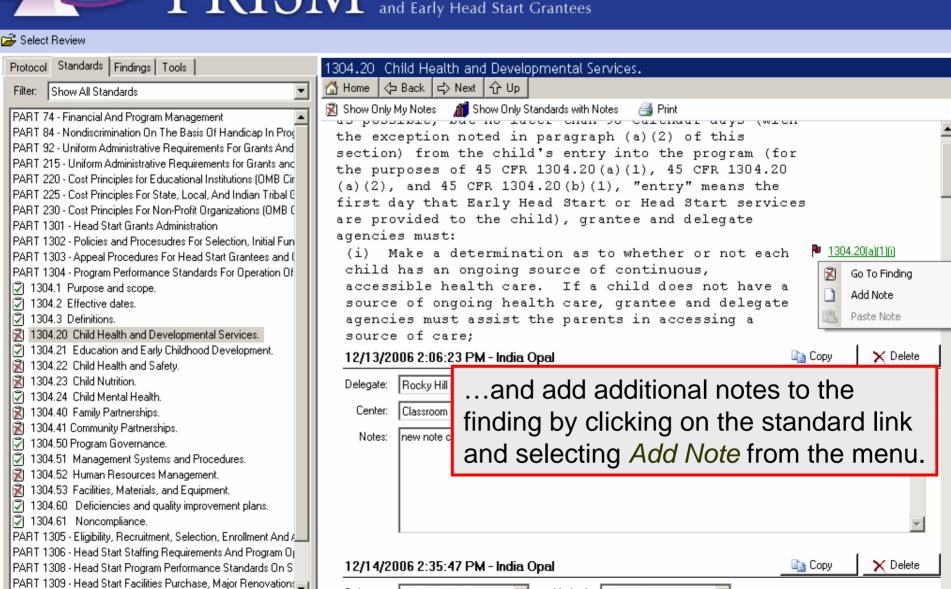
lect this checkbox if this preliminary area of non-compliance was corrected during the review. X Delete 4A 11/7/2006 4:38:52 PM - Preacher Man 🛅 Сору Method: Interview Source: Head Start student I interviewed Elijah Muhammed, a Head Start student. I asked him if he knew the purpose of toothpaste. He answered that it was a yummy treat that all the kids received after their meals. 2.0.1.1 IUAT02





## PRISM Program Review Instrument for Systems Monitoring of Head Start and Early Head Start Grantees

Program Review Instrument for



Rocky Hill EHS

Classroom A

Method:

Observation

classroom A

2.0.1.1

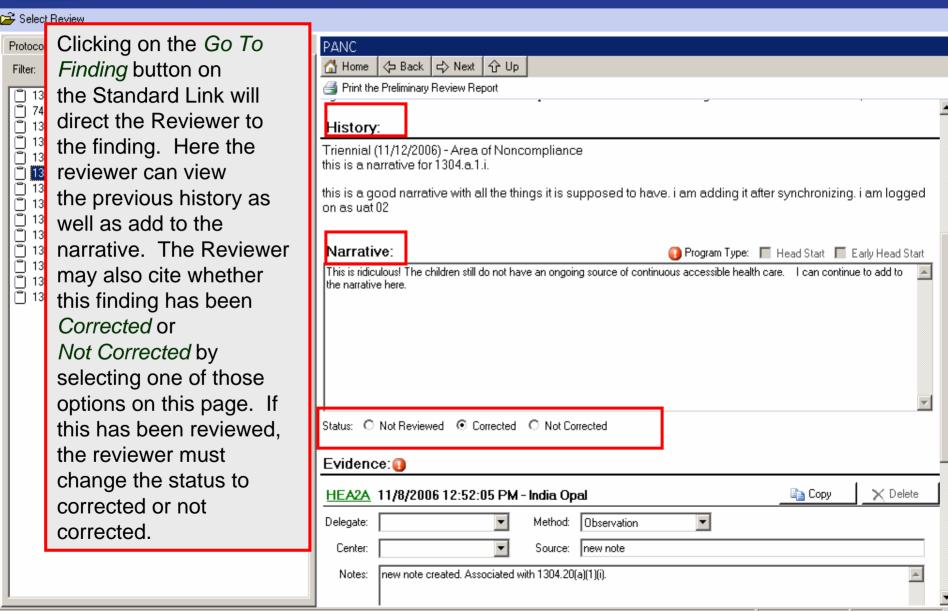
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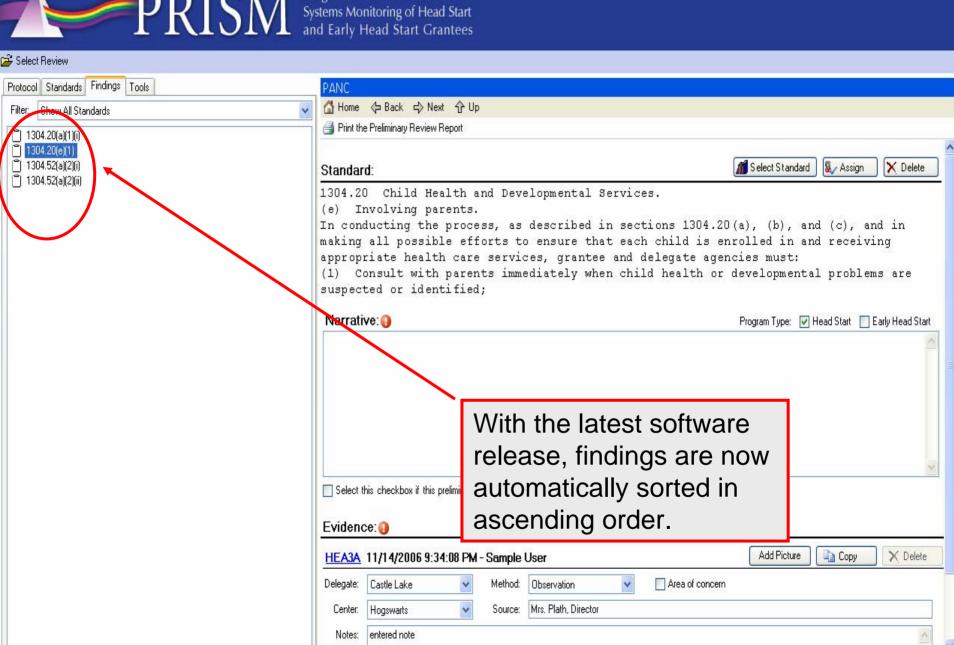
Delegate:





Program Review Instrument for and Early Head Start Grantees



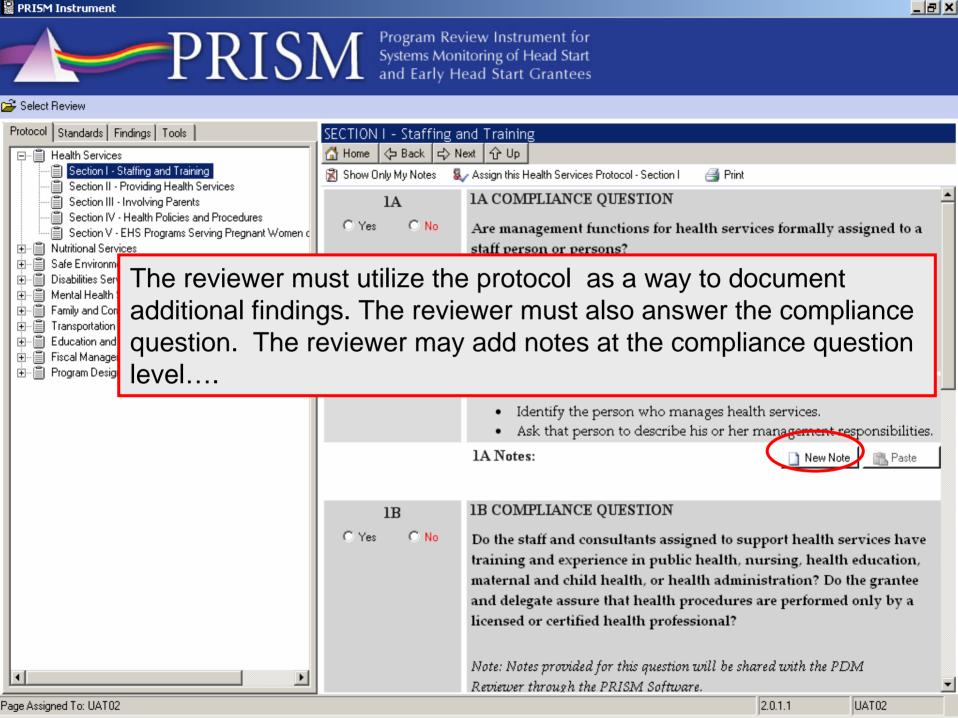


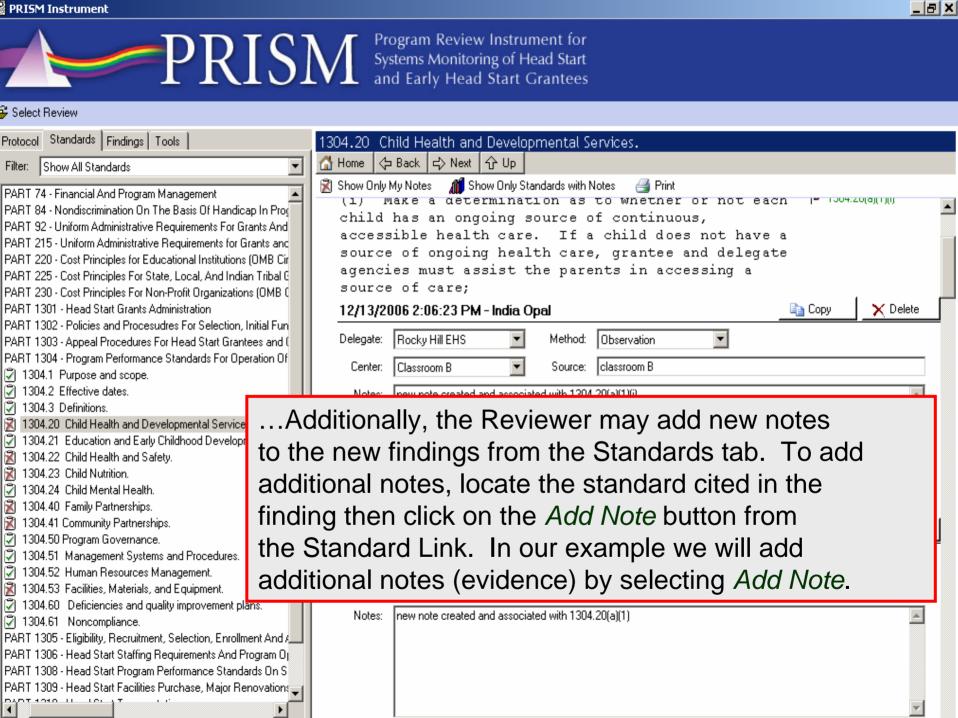
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cample user

# Creating New Findings During A Follow Up Review







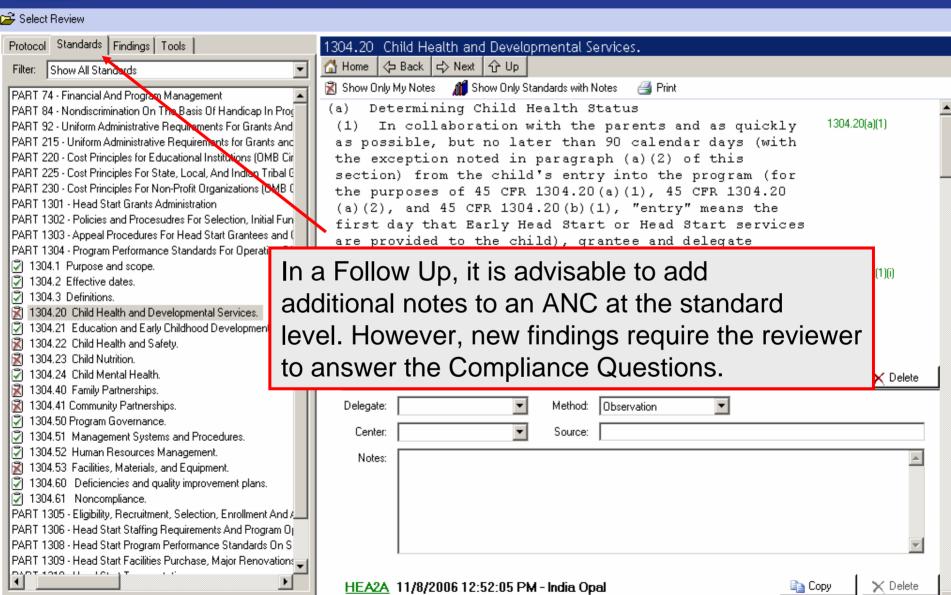
Ready



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IUAT02

## PRISM Program Review Instrument for Systems Monitoring of Head Start and Early Head Start Grantees



## **Frequently Asked Questions**



## **Frequently Asked Questions**

I am doing a follow-up review. On the Findings tab, how do differentiate between ANCs and new PANCs my team documents?

Right now, you cannot easily distinguish between ANCs and new findings (PANCs) on the Findings tab in the standalone PRISM 2007 software. The reviewer must click on each finding to view the details to determine if it is an ANC or PANC. Prior to a Follow Up Review, the reviewer should be made aware of the ANCs that are under investigation. A sort feature in the software does display all findings in ascending numerical order. However, the team should be aware of the ANCs prior to the start of the review and, therefore, able to distinguish them from new PANCs.

## **Frequently Asked Questions**

I'm using the PRISM 2007 software on a follow-up review. How do I find the previous review's findings and document new findings in the new software?

When using the PRISM 2007 software on a Follow-Up Review, you will find all of the previously identified Areas of Noncompliance under the Findings tab. Historical narratives from previous review(s) will appear there, although evidence and notes from previous review(s) will not. Follow-up review team members are required to enter narrative and evidence to justify their findings on the follow-up review.



## **Frequently Asked Questions**

I'm using the PRISM 2007 software on a follow-up review. Do I answer the Compliance Questions during a Follow Up Review?

You are required to complete the FY 2007 Protocol Compliance Questions for FY 2006 follow-up reviews when you create any new findings during a follow up review. When create a new finding, you may enter notes (evidence) through the standards tab. In the future, all findings from follow up reviews will contain links back to the originating Compliance Question.



#### Reminders

- When the new software is available synchronizing will automatically trigger installation of the newest version.
  - Receive auto-update when synchronizing computerto-computer or with the PRISM website.
- Auto-update replaces the original synchronization.
  - After you receive the new version of the software, synchronize again to receive the review or exchange data.
- Go to <a href="http://www.acf.hhs.gov/programs/hsb/prism/">http://www.acf.hhs.gov/programs/hsb/prism/</a> under the Software download page to learn more.
- The PRISM software is located on this site and is called "PRISM 2007 Software".



## The last word.....

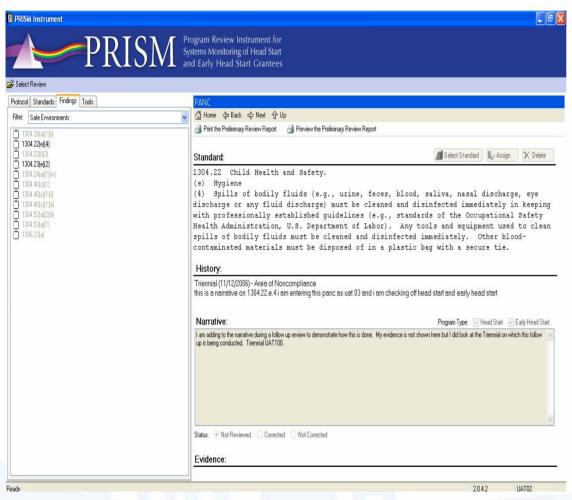
- The PRISM Help Desk is committed to providing you with the support necessary to learn and use the new PRISM 2007 Stand Alone.
- PRISM Help Desk Staff are available during the review week to offer phone support.
- PRISM Help Desk welcomes your feedback about the new software: 1.800.518.1932.



## **Findings Dissected**



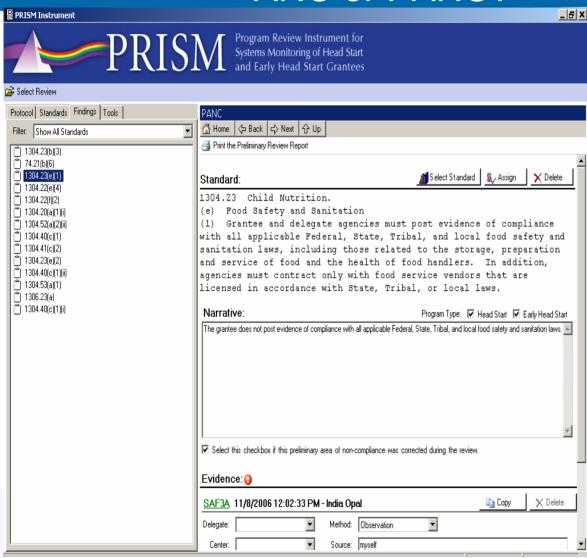
#### **ANC or PANC?**



- Historical Data
- Program Type previously selected
- 3. Previous Review type and date
- 4. Narrative
- Standard Citation



#### **ANC or PANC?**



- 1. Narrative
- 2. Evidence (notes)
- 3. Standard Citation
- Compliance
   Question Citation



PANC